

Qornerstone Estate & Qommunity

Offset SOA Bill with Estate Credit

Vers.2022.12.01



1. Offset Both Facility Booking Deposit & Fees with Estate Credit Released in Nov 2022.

2. Offset SOA Bill with Estate Credit

To launch in Dec 2022.

Residents can now offset outstanding bill with their available Estate Credit. View the following pages on how to offset SOA Bill using Estate Credit.

*Real-time updates for Estate Credit balance is only available for Estates subscribed to QuickPay™

New Release



Scenarios

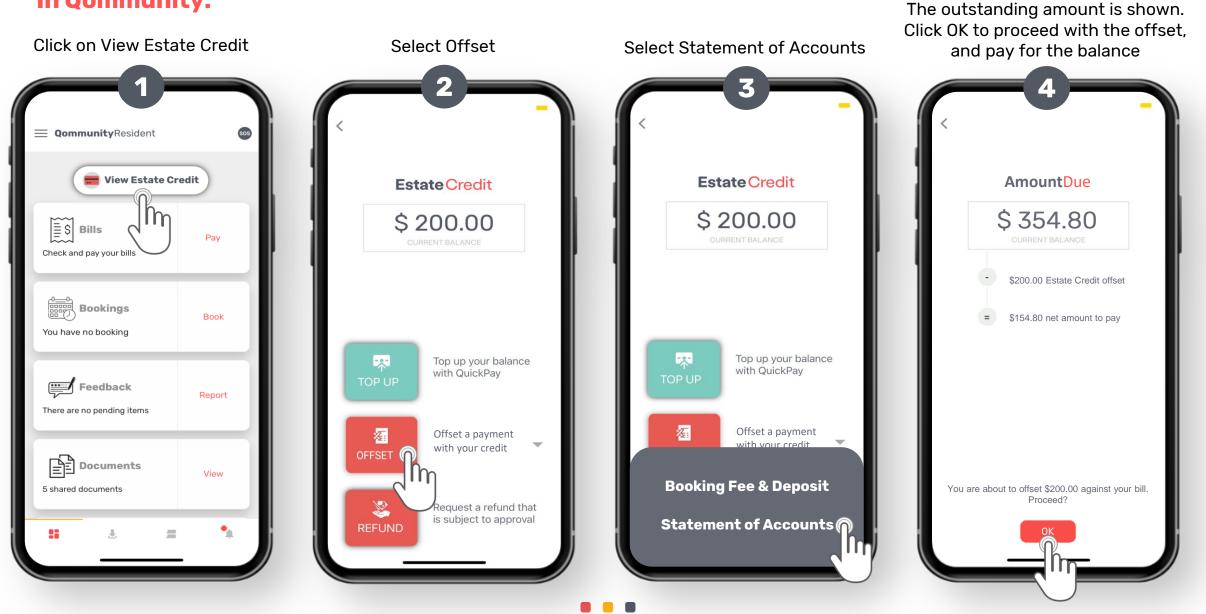
A. Resident has Insufficient Estate Credit Balance

B. Resident has Sufficient Estate Credit Balance

*Real-time offset for Estate Credit balance is only available for Estates subscribed to QuickPay™

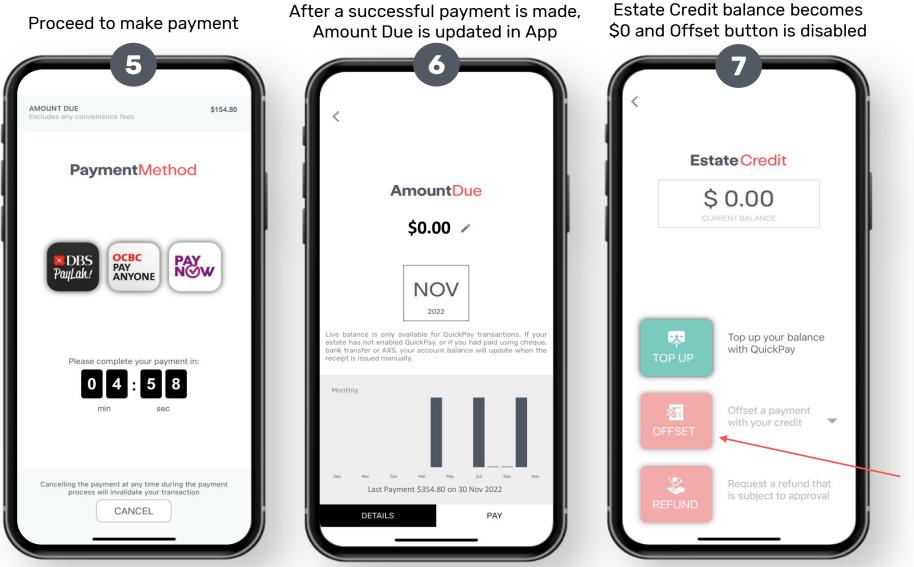


In Qommunity:





In Qommunity:



There is no available Estate Credit for Resident to offset any payment.

Hence, the Offset button is not available for use.



In Q.Estate:

1. Security Deposit Offsets

In this example, the Invoice Amount is \$354.80.

Estate Credit of \$200.00 was used to offset the Invoice. Hence, a Security Deposit Offset record is created for the \$200.00.

The balance payable amount of \$154.80 is also paid. Refer to the next page for the record.

Qornerstone Alpha	Prop	perty Tenant/Ow	ner Finance	Maintenance	Portal Control Panel				م.
4	Home	Page Security Depos	sit Offsets ×						
enancy	Secur	ity Deposit Offsets	1 - List	2 - Q Search			Find What:		(
enant Billing	SN	Offset No	Offset Date	Tenant ID	Payee Name	Unit ID	Total Amount	Offset Type	
nant Receipt	1	19KAL/TDF/2212001							
•	2	K/TIO/2211109	30 Nov 2022	2211046		Blk2#07-08	200.00	Offset	
New Receipt Transaction Receipt Manager	3	K/TIO/2211110							
Security Deposit Manager	4	K/TIO/2211111							
New Security Deposit	5	K/TIO/2211112							
New Deposit Forfeit	6	K/TRF/2211116							
New Deposit Transfer	7	K/TRF/2211117							
Security Deposits	8	K/TRF/2211118							
Security Deposit Offsets	9	K/TRF/2211119							

Qornerstone Alpha	▼ P	roperty	Tenant/Owner	Finance	Maintena	nce Portal	Control Pan	el				
		ome Page	K/TIO/2211109 ×	Security Deposit	Offsets X							
Tenancy		Invoid	e Offset									
Tenant Billing		63	Tenant Name	Co	ntract ID	Unit ID	Contract Dt	Tenancy Period	d	Active	View Tenant	
Tenant Receipt			2211046 QResident	K-T	CO-2211046	(T) Blk2#07-08	29 Nov 2022	29 Nov 2022 - 10	Dec 2022 (X)	Yes	View Contract	
New Receipt Transaction		Re	eceipt Number K/TSD	/2211169						Offset Numbe	er K/TIO/2211109	
① Receipt Manager		(Offset Amount 100.00							Offset Dat	e 30 Nov 2022	_
⊖ Security Deposit Manage	r											_
New Security Deposit		Offse	t Items									
New Deposit Forfeit		SN	De	scription		Remarks		Unit ID	In	voice No	Amount	
New Deposit Transfer		1	MANAGEMENT FUN	ID	Qommu	inity Offset	E	3lk2#07-08	TI/TIV/221	1159	200.00	
Security Deposits												
Security Deposit Offsets		Cred	ited Transactions									
Direct Debit Collection		SN	Date	Туре		Re	eference No		Inv	oice No/Item	Amount	
Direct Debit Refund		No Re	ecord Found									



In Q.Estate:

2. Tenant Receipt

The balance payable amount of \$154.80 is paid via QuickPay. Hence, a Tenant Receipt is automatically created.

		Tenant/Owi		ance Mai	ntenance Portal	Control Panel					
•	Home Page	Tenant Receipts	× K/TIO/2	2211109 × Se	ecurity Deposit Offsets x						
enancy	Tenant Red	ceipts	1 - List	2 - Q Sea	rch			Fir	nd What:		
enant Billing	SN	Receipt No	Receipt Date	Tenant ID	Payer/Tenant Name	Unit	Cheque Number	Curr	Amount	Creation Date	÷
enant Receipt	1 SR/1	TRC/2211019	30 Nov 2022	2211046	QResident	Blk2#07-08	QuickPay	SGD	154.80	30 Nov 2022	
New Receipt Transaction	2										
Receipt Manager	3										
Tenant Receipts	-										
Tenant Cash Sales	4										
Tenant Advance Payments	5										
Tenant Refunds	6										
Tenant Payment Reversals	7										
Qommunity Refund Requests	8										
**	Home Page	Tenant Receipt	SR/TRC/220900	06 × Tenant	Receipts X K/TIO/221	1109 X Security De	eposit Offsets X				
enancy	Ten	ant Receipt	SR/TRC/220900	06 × Tenant	Receipts X K/TIO/221	1109 X Security De	eposit Offsets x				
	-	ant Receipt	SR/TRC/220900	06 × Tenant Contract ID	·	1109 x Security De	eposit Offsets x Tenancy Period		Active	View Tenant	
enancy	Ten	ant Receipt			Unit ID		·	2022 (X)	Active Yes	View Tenant View Contract	
enancy enant Billing enant Receipt © New Receipt Transaction	Ten	ant Receipt Tenant Name 2211046 QResident "Direct Debit Bank Ad	ccount Available	Contract ID K-TCO-22110	Unit ID	Contract Dt	Tenancy Period		Yes	View Contract	
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Scenarios

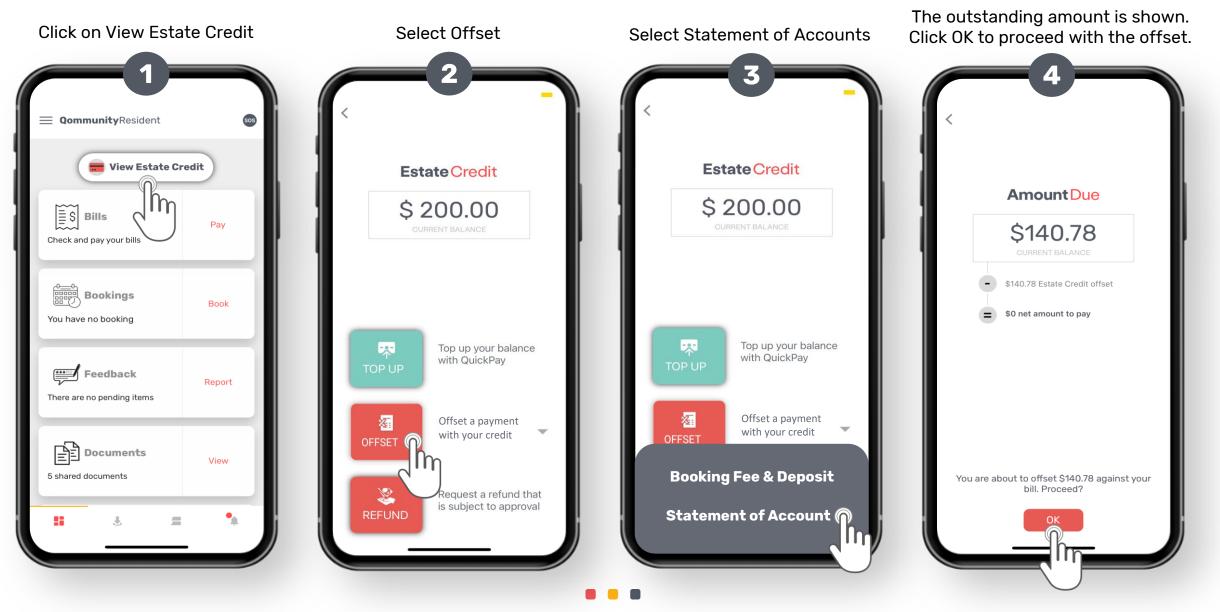
A. Resident has Insufficient Estate Credit Balance

B. Resident has Sufficient Estate Credit Balance

*Real-time offset for Estate Credit balance is only available for Estates subscribed to QuickPay™

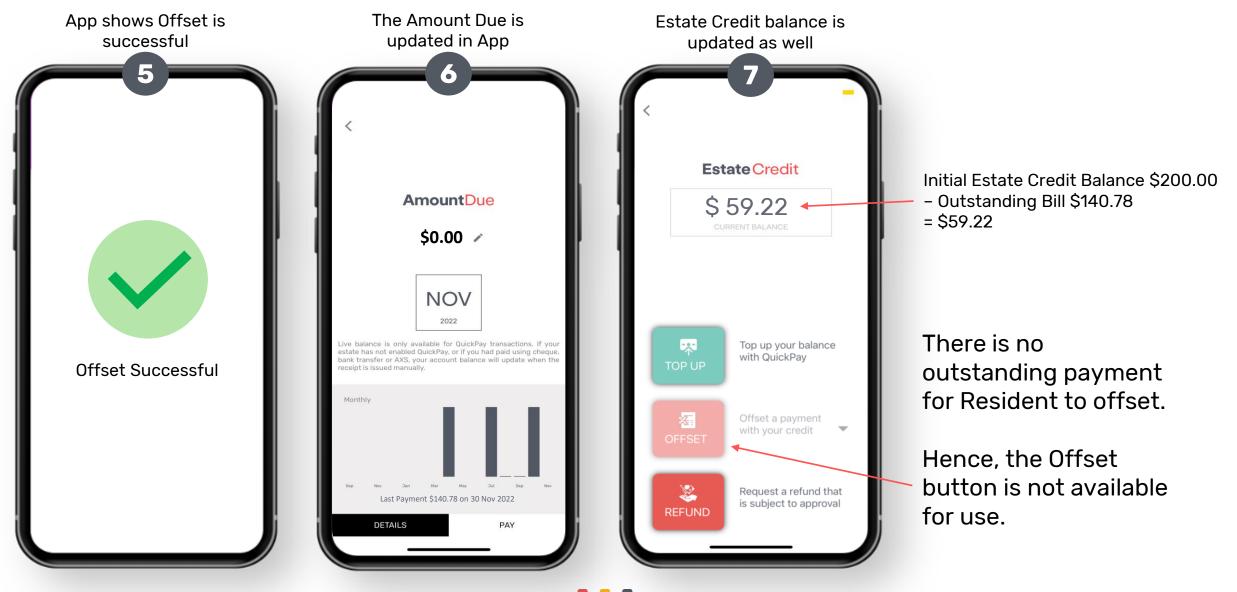


In Qommunity:





In Qommunity:





In Q.Estate:

1. Security Deposit Offsets

Security Deposit Offset records are created.

If there are multiple records of Security Deposits (SD), the earliest SD will be used to offset the earliest Invoice (based on the Invoice Date), in a First-In-First-Out manner.

44		Home P	age Security Depos	it Offsets ×					
enancy	s	Securit	y Deposit Offsets	1 - List	2 - Q Search			Find What:	
enant Billing		SN	Offset No	Offset Date	Tenant ID	Payee Name	Unit ID	Total Amount	Offset Type
nant Receipt		1	19KAL/TDF/2212001						
· .		2	K/TIO/2211109						
New Receipt Transaction		3	K/TIO/2211110						
Receipt Manager Security Deposit Manager		4	K/TIO/2211111	30 Nov 2022	19KAL/TID/201		04-1764	19.99	Offset
New Security Deposit		5	K/TIO/2211112	30 Nov 2022	19KAL/TID/201		04-1764	120.79	Offset
New Deposit Forfeit		6	K/TRF/2211116						
New Deposit Transfer		7	K/TRF/2211117						
		8	K/TRF/2211118						
Security Deposits Security Deposit Offsets		9	K/TRF/2211119						

IIIVOId	ce Offset						
63	Tenant Name	Contract ID	Unit ID	Contract Dt	Tenancy Period	Active	View Tenant
	19KAL/TID/2011003 Yisin	19KAL/TCO/2011013	(O) 04-1764	09 Nov 2020	09 Nov 2020 - 31 Dec 21	18 (X) Yes	View Contract
R	eceipt Number K/TSD/2211001					Offset Numbe	r K/TIO/2211111
	Offset Amount 19.99					Offset Dat	e 30 Nov 2022
Offse SN	et Items Description		Remarks	_	Unit ID	Invoice No	Amount
1	MANAGEMENT FUND	Qommi	unity Offset	04	I-1764 TI/	TIV/2211169	19.99
Crod	ited Transactions						
Crea	Date	Гуре	F	Reference No		Invoice No/Item	Amount

nvoice	e Offset								
67	Tenant Name 15KAL/TID/2011003 Yisin	Contract IE 19KAL/TCO/	-	Unit ID (O) 04-1764	Contract Dt 09 Nov 2020	Tenancy Peri 09 Nov 2020 - 3		Active _{Yes}	View Tenant View Contract
Re	ceipt Number K/TSD/2211175							Offset Numb	K/TIO/2211112
	Offset Amount 120.79							Offset Da	30 Nov 2022
	offset Amount 120.79 t Items Description	_		Remarks		Unit ID	In	Offset Da	Amount
Offset	t Items	_	Qommuni			Unit ID 04-1764	TI/TIV/221	nvoice No	
Offset SN	t Items Description		Qommuni Qommuni	ity Offset				1 voice No	Amount
Offset SN 1 2	t Items Description MANAGEMENT FUND			ity Offset		04-1764	TI/TIV/221	1 voice No	Amount 80.01



Invoice Number TI/TIV/2211169

Invoice Date 30 Nov 2022

Total Amount 140.78 Reference

Balance

0.00

0.00

Amount

19.99

80.01

40.78

Due Date 14 Dec 2022

Interest Date

Taxable

Ν

Ν

80.01

0.00

0.00

Balance

In Q.Estate:

Home Page

2. Tenant Invoice

- SD of \$ 1. \$100.0
- 2. SD of \$ balance Balance of

Z. Tenant involce						
		Invoice T	itle			
		Batch	No K/TLB/20	22110008		
Payment Details in the Tenant Invoice will be updated according to the Offset.	Other	rs				
be apadica deceraing to the effect	Invoi	ce Items				
	SN	Туре	Descripti	on/Charge Code	Remarks/Contract ID	Amount
E.g., This is an invoice of \$140.78. This	1		MANAGEMEN MF Managem		19KAL/TCO/2011013	100.00
Invoice was offset in this manner:	2		SINGKING FU SF Sinking Fu		19KAL/TCO/2011013	40.78
1. SD of \$19.99 was used to offset MF of	Paym	nent Deta	ils			
	SN	D	ate	Туре	Refer	ence No
\$100.00		MANAGE	MENT FUND -			
2. SD of \$200.00 was used to offset the	1	30 Nov 20)22 S	SDO	K/TIO/2211111	
•	2	30 Nov 20)22 5	SDO	K/TIO/2211112	
balance MF of \$80.01 & SF of \$40.78		SINGKIN	G FUND -			
Balance of SD = \$59.22	3	30 Nov 20)22 S	SDO	K/TIO/2211112	
Dalalice 01 3D - \$39.22						
Page K/TIO/2211111 × Security Deposit Offsets x				Home	Page K/TIO/2211112 × K/TIO/2211111 ×	Security Deposit Offsets X
Invoice Offset					Invoice Offset	
Tenant Name Contract ID Unit ID Contract Dt Tenancy Period 19KAL/TID/2011003 Yisin 19KAL/TCO/2011013 (O) 04-1764 09 Nov 2020 09 Nov 2020 - 31 Dec 2118 (X)	A		Tenant Contract			tract ID Unit ID C \L/TCO/2011013 (O) 04-1764 0
Receipt Number K/TSD/2211001	Offset	t Number K/	TIO/2211111		Receipt Number K/TSD/2211175	
Offset Amount 19.99	Of	fset Date 30	Nov 2022		Offset Amount 120.79	
Offset Items					Offset Items	
	oice No		Amount		SN Description	Remarks
1 MANAGEMENT FUND Qommunity Offset 04-1764 TI/TIV/22111	169	19.99	,		1 MANAGEMENT FUND	Qommunity Offset
Credited Transactions					2 SINGKING FUND	Qommunity Offset
	oice No/Ite	m	Amount		Credited Transactions	
No Record Found					SN Date Type	Reference
					No Record Found	

Tenant Invoice

Tenant Name Yisin

Mailing Address 19 Kallang Avenue Level 4

Singapore 339411

Contact Person Yisin

	Tenant Name 19KAL/TID/2011005 Yisin	Contract IE 19KAL/TCO/			Contract Dt 09 Nov 2020	Tenancy Period 09 Nov 2020 - 31 D	ec 2118 (X)		∕iew Tenant ∕iew Contract
Re	eipt Number K/TSD/221	1175					C	Offset Number	K/TIO/2211112
o	ffset Amount 120.79							Offset Date	30 Nov 2022
Offset	Items								
SN	Descri	ption		Remarks		Unit ID	Invoice	No	Amount
1	MANAGEMENT FUND		Qommunity Offs	set	04	-1764	TI/TIV/2211169	8	0.01
2	SINGKING FUND		Qommunity Offs	set	04	-1764	TI/TIV/2211169	4	0.78
Credi	ed Transactions								
SN	Date	Туре		Refere	nce No		Invoice N	lo/ltem	Amount



In Q.Estate:

3. Security Deposit

Initial Estate Credit balance is \$200.00.

After offsetting the Invoice Amount of \$140.78, the Resident still has a balance of \$59.22 in the Security Deposit record.

		operty	Tenant/Owner	Finance	Maintenanc	e Portal Co	ntrol Panel					م
	+ Hom	e Page	Security Deposits ×									
Tenancy	Secu	urity Depo	osits	1 - List 2 -	- Q Search				Find What			Q
Tenant Billing	SN	Receip	ot No Receipt Date	Tenant ID	Payer Name	Contract ID	Unit ID	Cheque/BG No E	G Expiry Balance	Status	Reference	¢
Tenant Receipt	61	K/TSD/221	11059 09 Nov 2022	2210025	QETest Test	K-TCO-2210025	Blk2#07-08	QuickPay	1.0	05 Deposit	R2022110113	
New Receipt Transaction	62	K/TSD/221	11068 09 Nov 2022	2210022	abcowner rupal	K-TCO-2210022	Blk02#07-15	Cash	6.0	0 Deposit		
 B Receipt Manager ⊃ Security Deposit Manager 	63	K/TSD/221	11069 09 Nov 2022	2210022	abcowner rupal	K-TCO-2210022	Blk02#07-15	Cash	10.0	0 Deposit		
New Security Deposit	64	K/TSD/221	11073 09 Nov 2022	19KAL/TID/2006 006	Aye Chan Mon	19KAL/TCO/2006 016	Blk#05-10	Cash	770.0	0 Deposit		
New Deposit Forfeit	65	K/TSD/221	11033 07 Nov 2022		QETest Test	K-TCO-2210023	Blk02#07-15	Cash	8.0	0 Deposit		
New Deposit Transfer	66				TenantA Test	K-TCO-2211008	Blk2#07-08	Cash	3.0			
Security Deposits	67	K/TSD/221			QETest Test	K-TCO-2211011	Blk05#05-04		9.9			
Security Deposit Offsets Direct Debit Collection						19KAL/TCO/2011						_
Direct Debit Refund	68	K/TSD/221	11175 04 Nov 2022	19KAL/TID/2011 003	Yisin	013	04-1764	Cash	59.2	2 Deposit		
an ana f. D'Hlan an		61										
-			Tenant Name 19KAL/TID/2011003 Yisin				Contract Dt	Tenancy Period	-	ctive View 1 Yes View (
Tenant Receipt			Tenant Name 19KAL/TID/2011003 Yisin				Contract Dt 9 Nov 2020	Tenancy Period 09 Nov 2020 - 31 Dec	-		「enant Contract	
Tenant Receipt ⊕ New Receipt Transaction				19K/				-	-	Yes View (Contract	
Tenant Receipt ⊕ New Receipt Transaction ⊕ Receipt Manager			19KAL/TID/2011003 Yisin Payer's Name Cheque Number	19K/ Yisin Cash				-	2118 (X) Receipt Numbe Receipt Dat	Yes View (r K/TSD/2211 e 04 Nov 2022	Contract 175 2	
Tenant Receipt ⊕ New Receipt Transaction ⊕ Receipt Manager			19KAL/TID/2011003 Yisin Payer's Name Cheque Number Deposit Category	19K/ Yisin Cash				-	2118 (X) Receipt Numbe Receipt Dat Deposit Amour	Yes View (rr K/TSD/2211 e 04 Nov 2022 tt SGD180.01	Contract 175 2	
Tenant Receipt			19KAL/TID/2011003 Yisin Payer's Name Cheque Number Deposit Category Bank Name	19K/ Yisin Cash Booking Deposit	AL/TCO/2011013			-	2118 (X) Receipt Numbe Receipt Dat Deposit Amour Credit Amour	Yes View (r K/TSD/2211 e 04 Nov 2022 tt SGD180.01 tt SGD120.79	Contract 175 2	
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Tenant Receipt Image: New Receipt Transaction Receipt Manager Security Deposit Manager New Security Deposit New Deposit Forfeit			19KAL/TID/2011003 Yisin Payer's Name Cheque Number Deposit Category Bank Name	19K/ Yisin Cash Booking Deposit 12025 Cash At Bar	AL/TCO/2011013			-	2118 (X) Receipt Numbe Receipt Dat Deposit Amour Credit Amour	Yes View (r K/TSD/2211 e 04 Nov 2022 nt SGD180.01 nt SGD120.79 e	Contract 175 2	
Tenant Receipt			19KAL/TID/2011003 Yisin Payer's Name Cheque Number Deposit Category Bank Name Bank Account	19K/ Yisin Cash Booking Deposit 12025 Cash At Bar	AL/TCO/2011013			-	2118 (X) Receipt Numbe Receipt Dat Deposit Amour Credit Amour Referenc	Yes View (r K/TSD/2211 e 04 Nov 2022 tt SGD180.01 tt SGD120.79 e	Contract 175 2	
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